

Avoiding the Top 5 Mistakes People Make on Medicare

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MEET TODAY'S PRESENTERS:



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Our top priority is to <u>reduce stress</u> for Medicare beneficiaries, by providing <u>education</u>, an overview of the choices available, and making recommendations for each individual's coverage.

- Founded in 2009
- Over 25,000 Medicare Clients Nationwide
- President is Doug Lubenow; ~30 years in Insurance Industry
- Family Owned & Operated
- All 5 star reviews https://www.senior-advisors.com/testimonials.html
- Member of the Medicare Advisory Board of National Association of Health Underwriters (NAHU) from 2012-2020

READ THIS FOR MORE INFO

https://www.senior-advisors.com/about-us.html





We have two offices in NJ, and we are licensed in 30+ states.



Cranford Office

15 Alden Street, Suite 8 Cranford, NJ 07016

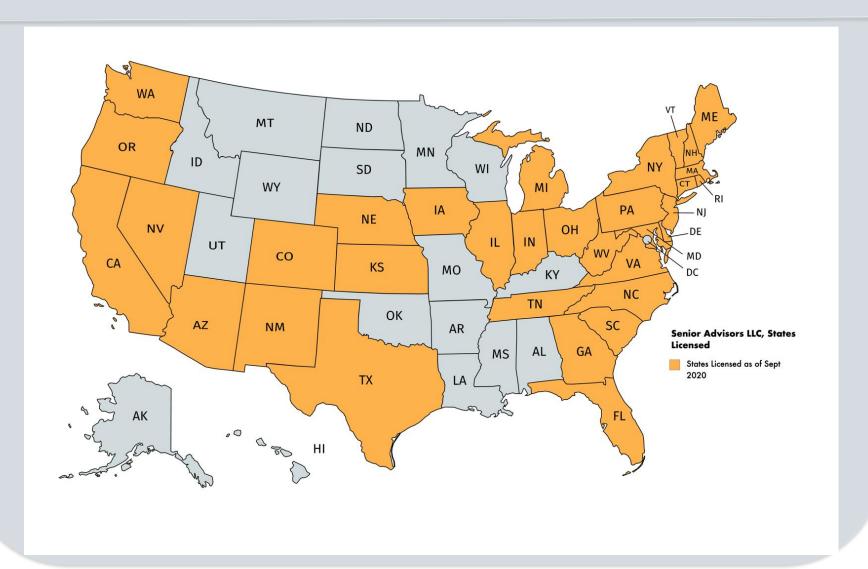
Moorestown Office

214 W Main Street Suite 101 Moorestown, NJ 08057

Where...we are



We have two offices in NJ, and we are licensed in 30+ states.



What...we do



Educate seniors on Medicare, provide options for coverage, and help them enroll.

Educate



We offer FREE workshops: What Baby Boomers need to know about Medicare.

https://www.senioradvisors.com/watch-workshopnow.html

Provide Options















And More!

Assist with

Enrollment

- Part A (Hospital)
- Part B (Doctors)
- Medigap Plans (aka Medicare Supplement Plans)
- Medicare Advantage
- Part D (RX Plans)



Section 1:

Medicare & Medicare Supplements



Section 2:

Medicare Part D: Prescription Plans



Section 3:

Some 2020 Changes & COVID Impacts



Section 4:

Recap Top 5 Mistakes People Make

Parts of Medicare









Part A:

Hospital Insurance

- Inpatient care in hospitals
- Skilled nursing facility, hospice, and home health care

Part B:

Medical Insurance

- Doctors, hospital outpatient care, durable medical equipment and home health care
- Preventative services

Part C:

Medicare Advantage

- Another way to get benefits covered under Part A & B
- Most offer prescription drug coverage (part D)
- Run by private insurance companies

Part D:

Prescription
Drug
Coverage

- Helps cover prescription costs
- Run by private insurance companies

Usually, \$144.60/mo.*

* Income adjusted

Varies by plan

Usually, plan premium*

* Income adjusted

Medicare Part B: Monthly Premiums



LEGEND: 2020 changes in orange

	2020 INCOME TIERS & PREMIUMS			
Tier	File Ind. Tax Return	Prem. in 2020		
1	<=\$87k	<=\$174k	\$144.60	
2	\$87,001-\$109,000	\$174,001-\$218,000	\$202.40	
3	\$109,001-\$136,000	\$218,001-\$272,000	\$289.20	
4	\$136,001-\$163,000	\$272,001-\$326,000	\$376.00	
5	\$163,001-\$500,000	\$326,001-\$750,000	\$462.70	
6	>\$500,000	>\$750,000	\$491.60	

¹ Income is based on prior full year tax return (e.g. 2018 MAGI for 2020 premiums)

Medicare Part D: Monthly Premiums



LEGEND: 2020 changes in orange

	2020 INCOME TIERS & PREMIUMS			
Tier	File Ind. Tax Return File Joint Tax Return		Prem. in 2020	
1	<=\$87k	<=\$174k	Your plan premium	
2	\$87,001-\$109,000	\$174,001-\$218,000	\$12.20 + your plan premium	
3	\$109,001-\$136,000	\$218,001-\$272,000	\$31.50 + your plan premium	
4	\$136,001-\$163,000	\$272,001-\$326,000	\$50.70 + your plan premium	
5	\$163,001-\$500,000	\$326,001-\$750,000	\$70.00 + your plan premium	
6	>\$500,000	>\$750,000	\$76.40 + your plan premium	

¹ Income is based on prior full year tax return (e.g. 2018 MAGI for 2020 premiums)

Medicare B & IRMAA* TOTAL Monthly Premiums

LEGEND: 2020 changes in orange

	2020 INCOME TIERS & PREMIUMS			
Tier	File Ind. Tax Return	Prem. in 2020		
1	<=\$87k	<=\$174k	\$144.60	
2	\$87,001-\$109,000	\$174,001-\$218,000	\$214.60	
3	\$109,001-\$136,000	\$218,001-\$272,000	\$320.70	
4	\$136,001-\$163,000	\$272,001-\$326,000	\$426.70	
5	\$163,001-\$500,000	\$326,001-\$750,000	\$532.70	
6	>\$500,000	>\$750,000	\$568.00	

¹ Income is based on prior full year tax return (e.g. 2018 MAGI for 2020 premiums)

Initial Enrollment Period



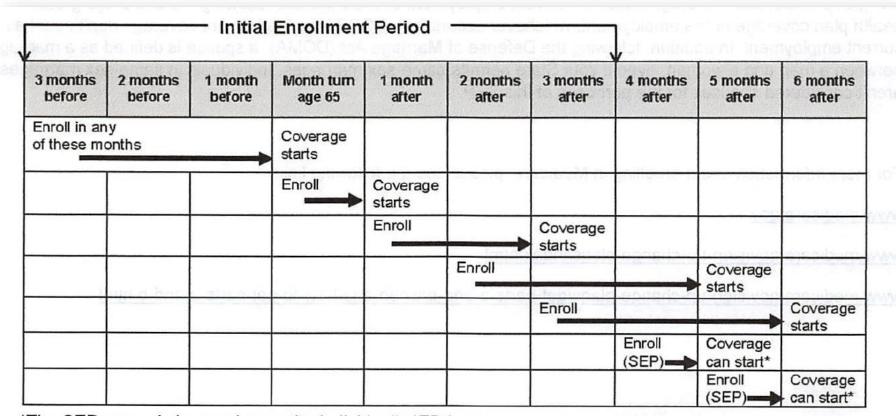
- 7-month Initial Enrollment Period (IEP)
 - Eligible 1st of the month turn 65*
 - Critical to enroll during the 7-month IEP
 - Can enroll later with penalties (10% per year)



^{*} If your birthday is 1st of the month, you are eligible the previous month

3 months after age 65 – Delays in Part B

This chart explains the enrollment dates and coverage effective dates for the IEP and SEP.



^{*}The SEP can only be used once the individual's IEP is over.

Who Pays First???

 There are several situations where knowing who pays first is extremely important, as it may cause employees claims to not be paid or for them to face penalties at a later date.

If the member is	And	This is who pays first
Over age 65, on group plan/spouse's group plan	Employer has less than 20 employees	Medicare
Over age 65, on group plan/spouse's group plan	Employer has more than 20 employees	Group Health Plan
Disabled & covered by group plan/spouse's group plan	Employer has less than 100 employees	Medicare
Disabled & covered by group plan/spouse's group plan	Employer has more than 100 employees	Group Health Plan
On an Employer Retirement plan	Is entitled to Medicare	Medicare
Covered by COBRA*	Is entitled to Medicare	Medicare

Part B Enrollment Scenarios

*Social Security

- Turning 65 (already enrolled in SS*)
 - Auto-enrolled in A & B

- Turning 65 (not enrolled in SS*)
 - Enroll online at https://ssa.gov/benefits/medicare
- Enrolling after age 65 (see next slide)



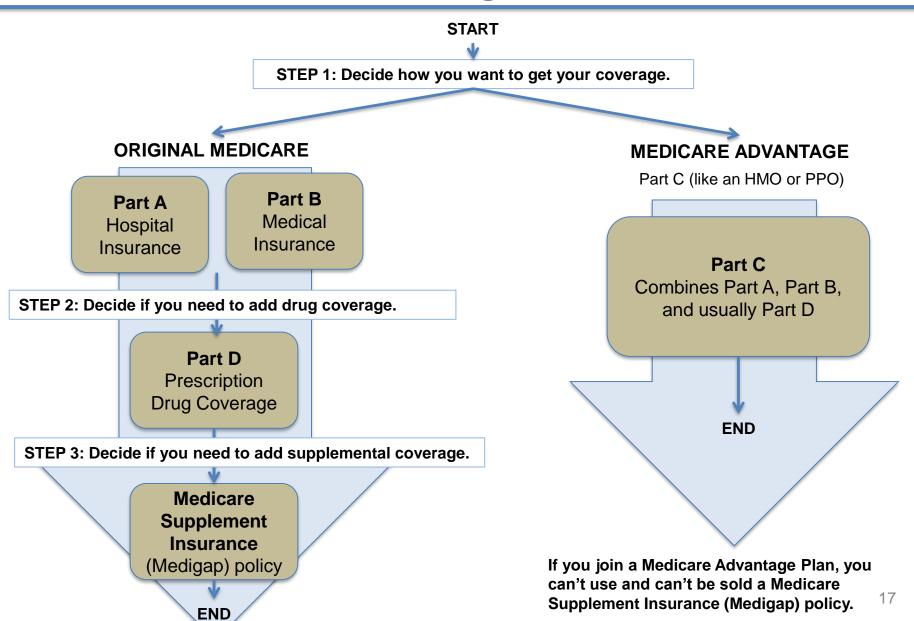
Enrolling After Age 65

Two forms can be Faxed (1-833-914-2016) or mailed to Social Security

	*
	DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES OMB No. 0938-0787
DEPARTMENT OF HEALTH AND HUMAN SERVICES Form Approved CENTERS FOR MEDICARE & MEDICAID SERVICES OMB No. 0938-1230	REQUEST FOR EMPLOYMENT INFORMATION
APPLICATION FOR ENROLLMENT IN MEDICARE PART B (MEDICAL INSURANCE)	SECTION A: To be completed by individual signing up for Medicare Part B (Medical Insurance)
1. Your Social Security Claim Number Beneficiary Identification Code (BIC)	1. Employer's Name 2. Date
	3. En
Do you wish to sign up for Medicare Part B (Medical Insurance)? YES Yes Yes	
	Proof of Coverage
4. Mailing Address (Number and Street, P.O. Box, or Route)	Form https://www.cms.gov/Medicare/C
5. City State Zip Code	MS-Forms/CMS-Forms/Downloads/CMS-
6. Phone Number (including area code)	SEC
7. Written Signature (DO NOT PRINT) 8. Date Signed	For L564E.pdf
SIGN HERE	Is (or was) the applicant covered under an employer group health plan? Yes No
IF THIS APPLICATION HAS BEEN SIGNED BY MARK (X), A WITNESS WHO KNOWS THE APPLICANT MUST SUPPLY THE INFORMATION REQUESTED BELOW.	If yes, give the date the applicant's coverage began. (mm/yyyy)
9. Signature of Witness 10. Date Signed	3. Has the coverage ended? Yes No
	4. If yes, give the date the coverage ended. (mm/yyyy)
11. Address of Witness	5. When did the employee work for your company?
12. Remarks	From: (mmlyyyy) To: (mmlyyyy) Still Employed: (mmlyyyy) / /
Enroll in Part B	If you're a large group health plan and the applicant is disabled, please list the timeframe (all months) that your group health plan was primary payer.
CIII VII III Pai L D	From: (mm/yyyy) To: (mm/yyyy)
Form https://www.cms.gov/Medicare/CMS-	
	For Hours Bank Arrangements ONLY:
Forms/CMS-Forms/Downloads/CMS40B-E.pdf	1. Is (or was) the applicant covered under an Hours Bank Arrangement? Yes No
	If yes, does the applicant have hours remaining in reserve?
	/ Line of the control
	All Employers:
	Signature of Company Official Date Signed
	Title of Company Official



Medicare Choices at a glance





Original Medicare compared to Advantage

	Original Medicare +	Medicare Advantage
Characteristic	Medicare Supplement	(Part C)
Relationship to Medicare Parts A & B	Supplements	Replaces
Private Network Required	No	Most Plans
Referrals Required	No	Some plans
Part D Included	No	Most plans
Monthly Premiums	Vary, but generally higher	Vary, but generally lower
Annual Out-of-Pocket Costs	Minimal	Up to \$6,700
Guaranteed Renewable for Life	Yes	No

Plan F Example – Part A

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, Y	Z,	

Services	Medicare Pays	Plan Pays	You Pay
Hospitalization Semiprivate room and board, general nursing & misc. services & supplies First 60 Days 61st-90th day 91st and after While using 60 lifetime reserve days Once lifetime reserve days are used: Additional 365 days Beyond the additional 365 days	All but [\$1,408] All but [\$352] a day All but [\$704] a day \$0 \$0	[\$1,408] (Part A deductible) [\$352] a day [\$704] a day 100% Medicare Eligible Expenses \$0	\$0 \$0 \$0 \$0 All costs
Skilled Nursing Facility Care You must meet Medicare's requirements, including having been in a hospital for at least 3 days & entered a Medicare-Approved facility within 30 days after leaving the hospital First 20 days 21st-100th day 101st day and after	All approved amounts All but [\$176] a day \$0	\$0 Up to [\$ <mark>176</mark>] a day \$0	\$0 \$0 All Costs
Blood First 3 pints Additional Amounts	\$0 100%	3 pints \$0	\$0 \$0
Hospice Care You must meet Medicare's requirements, including a doctor's certification of terminal illness	All but very limited co- payment/coinsurance for outpatient drugs & inpatient respite care	Medicare co-payment/ coinsurance	\$0

2020

Plan F Example – Part B

Services	Medicare Pays	Plan Pays	You Pay
Medical Expenses IN OR OUT OF THE HOSPITAL AND OUTPATIENT HOSPITAL TREATMENT, such as physician's services, inpatient & outpatient medical & surgical services & supplies, physical & speech therapy, diagnostic test, durable medical equipment		r #4 0.9 1	
First [\$198] of Medicare-Approved amounts	\$0	[\$198] (Part B deductible)	\$0
Remainder of Medicare-Approved amounts	Generally 80%	Generally 20%	\$0
Part B Excess charges (Above Medicare-Approved amounts)	\$0	100%	\$0
Blood First 3 pints	\$0	All costs	\$0
Next [\$198] of Medicare-Approved amounts Remainder of Medicare-Approved amounts	\$0 80%	[\$ 198] (Part B deductible) 20%	\$0 \$0
Clinical Laboratory Services TESTS FOR DIAGNOSTIC SERVICES	100%	\$0	\$0



Plan F Example – Part A & B



Services	Medicare Pays	Plan Pays	You Pay
Home Health Care- MEDICARE APPROVED SERVICES Medically necessary skilled care services & medical supplies Durable medical equipment First [\$198] of Medicare- Approved amounts Remainder of Medicare-Approved amounts	100 % \$0 80%	\$0 [\$198] (Part B deductible) 20%	\$0 \$0 \$0

Other Benefits-Not Covered by Medicare

Services	Medicare Pays	Plan Pays	You Pay
Foreign Travel-Not Covered Medically necessary emergency care services beginning during the first 60 days of each trip outside the USA First \$250 each calendar year Remainder of charges	\$0 \$0	\$0 80% to a lifetime max. benefit of \$50,000	\$250 20% & amounts over \$50,000 lifetime max.

Plan G Example



Plan G is the same as Plan F, except for the Part B deductible

Services	Medicare Pays	Plan Pays	You Pay
Medical Expenses IN OR OUT OF THE HOSPITAL AND OUTPATIENT HOSPITAL TREATMENT, such as physician's services, inpatient & outpatient medical & surgical services & supplies, physical & speech therapy, diagnostic test, durable medical equipment			
First [\$198] of Medicare-Approved amounts*	\$0	\$0	\$198 (Part B deductible)
Remainder of Medicare-Approved amounts	Generally 80%	Generally 20%	\$0

Plan N Example



Plan N is the same as Plan G, except for doctor copays and Excess Charges

Services	Medicare Pays	Plan Pays	You Pay
Medical Expenses IN OR OUT OF THE HOSPITAL AND OUTPATIENT HOSPITAL TREATMENT, such as physician's services, inpatient & outpatient medical & surgical services & supplies, physical & speech therapy, diagnostic test, durable medical equipment First [\$198] of Medicare-Approved amounts Remainder of Medicare-Approved amounts *ER co-pay waived if admitted to the hospital	\$0 Generally 80%	\$0 Balance, other than \$20 co-pay per office visit and up to \$50 per ER visit*	\$198 up to \$20 per office visit and up to \$50 per ER visit*
Part B Excess charges (Above Medicare-Approved amounts)	\$0	0%	All Costs

Medigap Open Enrollment

6-month Open Enrollment Period*

Up to 6 Months after your Medicare Part B effective date

You may be eligible for Open Enrollment...

...if you were previously covered under Medicare (SS Disability) and you turn 65, you have another 6-month open enrollment period

Guaranteed Issue: Will not need to answer health questions (no medical underwriting) 24

PART D OVERVIEW

Medicare Part D: Prescription Coverage





Strikethrough: 2020 values
Orange Text: 2021 Changes

Who Pays What?

up to... **\$435 \$445**

- Member pays all*
- · Plan pays nothing

Step 1:

Annual Deductible

<\$4,020 <\$4,130

*based on retail costs

- Member pays part
- · Plan pays part

Step 2:

Initial Coverage <\$6,350

<\$6,550

*based on Tro-oP

- Member pays 25%
- Plan pays 5%
- Pharma discounts 70%

Step 3:

Coverage Gap

<u>~12%</u> of Medicare
Beneficiaries reach the
Coverage Gap

>\$6,350 >\$6,550

*based on Tro-oP

- Member pays a little
- Plan pays most

Step 4:

Catastrophic Coverage

~4% of Medicare

Beneficiaries reach

Catastrophic Coverage

TOTAL COST OF DRUGS*

*Deductible only applies to Tier 3-5 on most plans.

COPAYS or COINSURANCE

25% of the drug cost

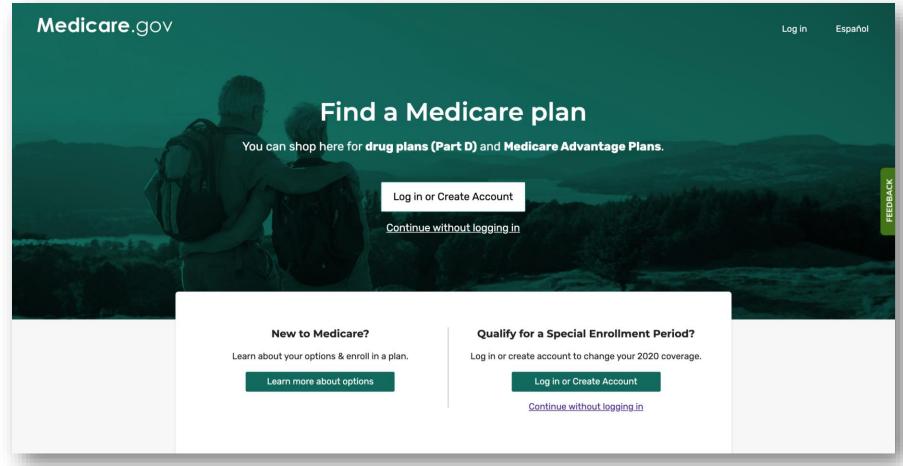
The greater of

5% or

\$8.95 \$9.20 (Brand-Name) \$3.60 \$3.70 (Generic)

MEMBER

MEDICARE PLAN FINDER DEMO



2020 MEDICARE CHANGES



Some Medicare Changes in 2020

- Acupuncture
- Part D Senior Savings Model

COVID-19 Related Changes

- COVID-related Services
- Expanded Telehealth Services
- Enrollment Flexibilities

Acupuncture Now Covered

Acupuncture

Medicare Part B (Medical Insurance) covers up to 12 acupuncture visits in 90 days for chronic low back pain. Chronic low back pain is defined as:

- Lasting 12 weeks or longer
- Having no identifiable systemic cause (not associated with metastatic, inflammatory, or infectious disease)
- Pain that's not associated with surgery or pregnancy

An additional 8 sessions will be covered if you show improvement. If your doctor decides your chronic low back pain isn't improving or is getting worse, then Medicare won't cover your treatments. No more than 20 acupuncture treatments can be given yearly.

Note

Medicare doesn't cover acupuncture (including dry needling) for any condition other than chronic low back pain.

Your costs in Original Medicare

Costs details aren't yet available for this benefit.

What it is

Acupuncture is a technique where practitioners stimulate specific points on the body, most often by inserting thin needles through the skin.

Things to know

Acupuncture must be given by a doctor, or by another health care provider (like a nurse practitioner or physician assistant) who has both of these:

- A masters or doctoral level degree in acupuncture or Oriental Medicine from a school accredited by the Accreditation Commission on Acupuncture and Oriental Medicine
- · A current, full, active, and unrestricted license to practice acupuncture in the state where care is being provided



Part D Senior Savings Model coming 2021



\$35 Copay for Insulin coming in 2021

We project about a \$500-\$700 per year savings for those taking Insulin related products

Covid-related Services

Medicare covers related needs

- Medicare covers the lab tests for COVID-19. You pay no out-of-pocket costs.
- Medicare covers FDA-authorized COVID-19 antibody (or "serology") tests.
- Medicare covers all medically necessary hospitalizations. This includes if you're diagnosed with COVID-19 and might otherwise have been discharged from the hospital after an inpatient stay, but instead you need to stay in the hospital under quarantine.

Note

Military hospital ships and temporary military hospitals don't charge Medicare or civilians for care. If you're not sure whether the hospital will charge you, ask them.

- At this time, there's no vaccine for COVID-19. However, it will be covered if one becomes available.
- If you have a Medicare Advantage Plan, you have access to these same benefits. Medicare allows these plans to
 waive cost-sharing for COVID-19 lab tests. Many plans offer additional telehealth benefits and expanded benefits,
 like meal delivery or medical transport services. Check with your plan about your coverage and costs.
- Scammers may use the coronavirus national emergency to take advantage of people while they're distracted. As always, guard your Medicare card like a credit card, check Medicare claims summary forms for errors, and if someone calls asking for your Medicare Number, hang up!



Telehealth & related Services

Telehealth & related services

Medicare has temporarily expanded its coverage of telehealth services to respond to the current Public Health Emergency. These services expand the current telehealth covered services, to help you have access from more places (including your home), with a wider range of communication tools (including smartphones), to interact with a range of providers (like doctors, nurse practitioners, clinical psychologists, licensed clinical social workers, physical therapists, occupational therapists, and speech language pathologists). During this time, you will be able to receive a specific set of services through telehealth including evaluation and management visits (common office visits), mental health counseling and preventive health screenings without a copayment if you have Original Medicare. This will help ensure you are able to visit with your doctor from your home, without having to go to a doctor's office or hospital, which puts you and others at risk of exposure to COVID-19.

- You may be able to communicate with your doctors or certain other practitioners without necessarily going to the
 doctor's office in person for a full visit. Medicare pays for "virtual check-ins"—brief, virtual services with your
 physician or certain practitioners where the communication isn't related to a medical visit within the previous 7
 days and doesn't lead to a medical visit within the next 24 hours (or soonest appointment available).
- You need to consent verbally to using virtual check-ins and your doctor must document that consent in your medical record before you use this service. You pay your usual Medicare coinsurance and deductible for these services.
- Medicare also pays for you to communicate with your doctors using online patient portals without going to the
 doctor's office. Like the virtual check-ins, you must initiate these individual communications.
- Since some people don't have access to interactive audio-video technology needed for Medicare telehealth services, or choose not to use it even if offered by their practitioner, Medicare is allowing people to use an audioonly phone.
- You may use communication technology to have full visits with your doctors. Also, you can get these visits at rural health clinics and federally qualified health clinics. Medicare pays for many medical visits through this telehealth benefit.

Enrollment Flexibility and More

Other ways Medicare is helping

Every day, Medicare is responsible for developing and enforcing the essential health and safety requirements that health care providers must meet. When you go to a healthcare provider, you expect a certain standard of care, and we work to make sure you get it. That includes taking additional steps in response to coronavirus:

- Providing a special enrollment opportunity for people who missed their chance to enroll in a Medicare health or drug plan due to COVID-19.
- Providing COVID-19 enrollment flexibilities for Medicare Parts A & B.
- Medicare Advantage Plans and Prescription Drug Plans may waive or relax prior authorization requirements.
- Taking aggressive actions and exercising regulatory flexibilities to help healthcare providers and Medicare health plans.
- As part of an effort to address the urgent need to increase capacity to care for patients, hospitals can now provide
 hospital services in other healthcare facilities and sites that aren't currently considered part of a healthcare facility.
 This includes off-site screenings. Medicare covers medically necessary care in these facilities and sites.
- Waiving certain requirements for skilled nursing facility care.
- Establishing new codes to allow providers to correctly bill for services related to diagnosis and treatment of the illness.
- Instructing our national network of State Survey Agencies and Accrediting Organizations to focus all their efforts on infection prevention and other cases of abuse and neglect in nursing homes and hospitals.
- Instructing nursing homes and hospitals to review their infection control procedures, which they're required to maintain at all times.
- Issuing important guidance answering questions that nursing homes may have with respect to addressing cases
 of COVID-19.



Enrollment Flexibility and More



Apply Online for Medicare Part B During a Special Enrollment Period

Instructions

Medicare Part B Enrollment During the COVID-19 Pandemic:

Social Security Field Offices are currently closed. During the COVID-19 pandemic, the Social Security Administration will be taking Medicare Part B enrollment applications online for working aged individuals who qualify for a Special Enrollment Period (SEP).

You may use this online enrollment application if you are 65 or older and you have or had group health plan (GHP) coverage within the last 8 months through your or your spouse's current employment.

To complete this online enrollment application you will need:

- · Your Medicare number
- · Your current address and phone number
- A valid email address
- · Documentation verifying your GHP coverage through your or your spouse's current employment.

IMPORTANT: You will need to digitally sign the form to complete your application. To complete your digital signature, you will need to provide an email address. You will receive an email from echosign@echosign.com asking you to confirm your digital signature. If you do not receive the confirmation email within a few minutes of submitting your email address, please check your email Junk folder in case the confirmation was delivered there instead of your inbox. YOUR SIGNATURE IS NOT COMPLETE AND YOUR APPLICATION WILL NOT BE PROCESSED UNTIL YOU COMPLETE THE INSTRUCTIONS IN YOUR EMAIL.

PLEASE NOTE:

This application is most compatible with the following browsers: Microsoft Edge and Google Chrome.

I understand that I am entering a U.S. Government System to file a benefit application with the Social Security Administration. I understand that I need to provide the Social Security Administration information to process the benefit application. I understand that failing to agree to the statements below will result in my inability to file a benefit application online, which may prevent the Social Security Administration from making an accurate and timely decision about eligibility for benefits.

Recap

TOP 5 MISTAKES PEOPLE MAKE ON MEDICARE



Not enrolling in Part B on-time





- Initial Enrollment Period
- 10% Penalty/year
- COBRA
- Retiree Plans
- Social Security Disability



Not analyzing prescription drugs





- Could cost you thousands of \$\$
- 30 different drug cards
- Formularies are key
- Medicare.gov
- Annual Enrollment 10/15 to 12/7





Medicare Advantage vs Medigap





- Networks & Referrals
- Max. Out of Pocket Expense
- Changes during Annual Enrollment
- Extra Benefits
- Overall expenses



Not analyzing retiree coverage





- Premiums
- Co-Pays
- Co-Insurance
- Compare all-in expenses





Listening to Friends & Family





- Drug Cards
- Advertisements
- Analyze entire expense (not just prem.)
- Association Plans (not guar. renewable)

QUESTIONS & ANSWERS



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